

Terms & Conditions

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The domain name www.eddytablet.com (hereinafter referred to as "Website") is owned by Metis Learning Solutions Private Limited a company incorporated under the Companies Act, 1956 with its registered office at 33B/5/9, Kishangarh, Vasant Kunj, New Delhi -110070 (hereinafter referred to as "Metis").

Your use of the Website and services and tools are governed by the following terms and conditions ("Terms of Use") as applicable to the Website including the applicable policies, which are incorporated herein by way of reference. If You transact on the Website, You shall be subject to the policies that are applicable to the Website for such transaction. By mere use of the Website, You shall be contracting with Metis Learning Solutions Private Limited and these terms and conditions, including the policies, constitute Your binding obligations, with Metis.

For the purpose of these Terms of Use, wherever the context so requires "You" or "User" shall mean any natural or legal person who has agreed to become a buyer on the Website by providing Registration Data while registering on the Website as Registered User using the computer systems. Metis allows the User to surf the Website or making purchases without registering on the Website. The term "We", "Us", "Our" shall mean Metis Learning Solutions Private Limited.

When You use any of the services provided by Us through the Website, including but not limited to, (e.g. Product Reviews, Seller Reviews), You will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they shall be deemed to be incorporated into this Terms of Use and shall be considered as part and parcel of this Terms of Use. We reserve the right, at Our sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time without any prior written notice to You. It is Your responsibility to review these Terms of Use periodically for updates / changes. Your continued use of the Website following the posting of changes will mean that You accept and agree to the revisions. As long as You comply with these Terms of Use, We grant You a personal, non-exclusive, non-transferable, limited privilege to enter and use the Website.

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Services overview

www.eddytablet.com provides information about Eddy - the educational tablet for smarter children, allows you to place an order for the tablet online and get the Eddy tablet delivered to

your door step.

Eligibility

Use of the Site is available only to persons who can form legally binding contracts under Indian Contract Act, 1872. Persons who are "incompetent to contract" within the meaning of the Indian Contract Act, 1872 including minors, un-discharged insolvents etc. are not eligible to use the Website. If you are a minor i.e. under the age of 18 years, you shall not register as a User of the Site and shall not transact on or use the website. As a minor if you wish to use or transact on website, such use or transaction may be made by your legal guardian or parents on the Site. Metis reserves the right to terminate your membership and / or refuse to provide you with access to the Website if it is brought to Metis' notice or if it is discovered that you are under the age of 18 years.

Communications

When You use the Website or send emails or other data, information or communication to us, You agree and understand that You are communicating with Us through electronic records and You consent to receive communications via electronic records from Us periodically and as and when required. We may communicate with you by email or by such other mode of communication, electronic or otherwise.

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Disclaimer: Pricing on any product(s) as is reflected on the Website may be incorrect due to some technical issue, typographical error or product information incorrectly reflected and in such an event we may cancel such your order(s).

Privacy

We view protection of Your privacy as a very important principle. We understand clearly that You and Your Personal Information is one of Our most important assets. We store and process Your Information including any sensitive financial information collected (as defined under the Information Technology Act, 2000), if any, on computers that may be protected by physical as well as reasonable technological security measures and procedures in accordance with Information Technology Act 2000 and Rules there under. Our current Privacy Policy is available at <http://www.eddytablet.com/privacypolicy>. If You object to Your Information being transferred or used in this way please do not use Website.

Payment

While availing any of the payment method/s available on the Website, we will not be responsible or assume any liability, whatsoever in respect of any loss or damage arising directly or indirectly to You due to:

1. Lack of authorization for any transaction/s, or
2. Exceeding the preset limit mutually agreed by You and between "Bank/s", or
3. Any payment issues arising out of the transaction, or
4. Decline of transaction for any other reason/s

All payments made against the purchases/services on Website by you shall be compulsorily in Indian Rupees acceptable in the Republic of India. The Website will not facilitate transaction with respect to any other form of currency with respect to the purchases made on Website.

Before shipping / delivering your order to you, we may request you to provide supporting documents (including but not limited to Govt. issued ID and address proof) to establish the ownership of the payment instrument used by you for your purchase. This is done in the interest of providing a safe online shopping environment to Our Users.

You will inform Metis about non-delivery of products within 5 days of date of delivery informed to you. Metis will then follow up on the reason for non-delivery.

Refund

We offer our customers a no questions asked 7 day Return Policy wherein they are empowered to return the tablet within 7 days from the date of purchase. If the customer wishes to return the tablet, they must inform us before the end of 7 days from the date of purchase by sending us an email at support@eddytablet.com or calling us at **the number provided in customer care**. The customer must visit us at our office to return the tablet within a week of contacting us. If the customer has already paid for the goods so returned within 2 weeks from purchase, the full amount paid shall be remitted to the customer's account. However, we do not accept return of goods after 7 days from date of purchase.

You Agree and Confirm

1. That in the event that a non-delivery occurs on account of a mistake by you (i.e. wrong name or address or any other wrong information) any extra cost incurred by www.eddytablet.com for redelivery shall be claimed from you.
2. That you will use the services provided by www.eddytablet.com, its affiliates, consultants and contracted companies, for lawful purposes only and complies with all applicable laws and regulations while using the Website and transacting on the Site.
3. You will provide authentic and true information in all instances where such information is requested of you www.eddytablet.com reserves the right to confirm and validate the information and other details provided by you at any point of time. If upon confirmation your details are found not to be true (wholly or partly), we have the right in its sole discretion to reject the registration and debar you from using the Services and / or other affiliated websites without prior intimation whatsoever.
4. That you are accessing the services available on this Website and transacting at your sole risk and are using your best and prudent judgment before entering into any transaction through this Website.
5. That the address at which delivery of the product ordered by you is to be made will be correct and proper in all respects.
6. That before placing an order you will check the product description carefully. By placing

an order for a product you agree to be bound by the conditions of sale included in the item's description.

You may not use the Website for any of the following purposes:

1. Disseminating any unlawful, harassing, libelous, abusive, threatening, harmful, vulgar, obscene, or otherwise objectionable material.
2. Transmitting material that encourages conduct that constitutes a criminal offence results in civil liability or otherwise breaches any relevant laws, regulations or code of practice.
3. Gaining unauthorized access to other computer systems.
4. Interfering with any other person's use or enjoyment of the Site.
5. Breaching any applicable laws.
6. Interfering or disrupting networks or web sites connected to the Site.
7. Making, transmitting or storing electronic copies of materials protected by copyright without the permission of the owner.

Colours and Size

We have made every effort to display the colours and size of our products that appear on the Website as accurately as possible. However, as the actual colours you see will depend on your monitor and other technical constraints. We cannot guarantee that your monitor's display of any colour will be accurate.

Modification of Terms & Conditions of Service

www.eddytablet.com may at any time modify the Terms of Use of the Website without any prior notification to you. You can access the latest version of these Terms at any given time on www.eddytablet.com. You should regularly review the Terms on www.eddytablet.com. In the event the modified Terms are not acceptable to you, you should discontinue using the Service. However, if you continue to use the Service you shall be deemed to have agreed to accept and abide by the modified Terms of Use of this site.

Governing Law and Jurisdiction

This User Agreement shall be construed in accordance with the applicable laws of India. The Courts at Delhi and Haryana shall have exclusive jurisdiction in any proceedings arising out of this agreement.

Any dispute or difference either in interpretation or otherwise, of any terms of this User Agreement between the parties hereto, the same shall be referred to an independent arbitrator who will be appointed by Metis Learning Solutions Private Limited and his decision shall be final and binding on the parties hereto. The above arbitration shall be in accordance with the Arbitration and Conciliation Act, 1996 as amended from time to time. The arbitration shall be held in Haryana/ Delhi. The High Court of judicature at Delhi/ Haryana alone shall have the jurisdiction and the Laws of India shall apply.

Reviews, Feedback, Submissions

All reviews, comments, feedback, postcards, suggestions, ideas, and other submissions disclosed, submitted or offered to www.eddytablet.com on or by this Website or otherwise disclosed, submitted or offered in connection with your use of this Website (collectively, the "Comments")

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Termination

This User Agreement is effective unless and until terminated by either you or www.eddytablet.com. You may terminate this User Agreement at any time, provided that you discontinue any further use of this Site. www.eddytablet.com may terminate this User Agreement at any time and may do so immediately without notice, and accordingly deny you access to the Site, Such termination will be without any liability to www.eddytablet.com. Upon any termination of the User Agreement by either you or www.eddytablet.com, you must promptly destroy all materials downloaded or otherwise obtained from this Site, as well as all copies of such materials, whether made under the User Agreement or otherwise. www.eddytablet.com 's right to any

Comments shall survive any termination of this User Agreement. Any such termination of the User Agreement shall not cancel your obligation to pay for the product already ordered from the Website or affect any liability that may have arisen under the User Agreement.

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For promotion purposes www.eddytablet.com shall run various discounts, offers, combo deals and other promotional deals. Any offer/discount code running on site cannot be clubbed with any other offer/discount. We reserve the right to withdraw the offer at any time point of time. We will not be liable to compensate the customer for the same once the offer is withdrawn. Any free products being offered by the brands being displayed on www.eddytablet.com may be out of stock. It is the responsibility of customer to check the same with the www.eddytablet.com team and confirm whether any such deals are being offered by www.eddytablet.com to the customers. This is due to the fact that www.eddytablet.com may not have the stock with which the promotional deal is being offered by the brand in question.

Order Delivery

1. Customers are required to check the goods thoroughly when being delivered. Any goods delivered incorrectly should be pointed out at the time of delivery. No replacements will be entertained once the customer has signed the receiving on the copy of the invoice.
2. If the customer is delegating the acceptance of delivery to some other person, the same conditions shall apply as if the order is being delivered to the customer himself. The receiving given by the other person shall be treated as the receiving by the customer himself/herself.
3. If the customer is not found at the address at the allotted time and date of delivery, we may charge the customer upto INR 200 for the next time delivery.
4. If the customer has selected the card on delivery option and the customer is unable to make the payment through the Mobile EDC machine so provided by the Metis team, he/ she is required to pay the delivery staff by cash only.